**St. Joseph's ER**

555 E. Market St.

Elmira, NY 14901

**607-737-7806**

Elmira/Chemung County Survival Guide



Directory 2-1-1

All information for the county is available by phone or on the website, searchable by zip code, agency name or category of service. Call **2-1-1**

The information is available to callers or searchable online, 24/7. Chat is available via the website as well.

Call for specific referrals. Data are continuously updated.

Transportation

**5-1-1** is free, all-encompassing service-- information on transportation services and conditions throughout NY State. Open 24/7.

Call **5-1-1**

**C TRAN Customer Service Department: (607) 734-5211**

Crisis Services

**Chemung County-Crisis**

Phone: **(607) 737-5369** (24/7)

**Suicide Hotline**

**800-SUICIDE (784-2433)**

**Emergency Shelter**

**The Samaritan Center in Chemung County**

M, W, Th & F: 10am – 3:30pm; Tues: 10am – 4:30pm (closed 12 – 1pm)

Location: 380 S. Main St. Elmira, NY 14904

Contact: **607.734.4898**

Emergency Shelter after 4:30 PM: **607.732.5954**

Whenever our Shelter is full, we use local motels, so we can always accommodate those in need of shelter.

Brought to you by 

Food Bank

**The Food Bank of the Southern Tier**

388 Upper Oakwood Ave.

Elmira, New York 14903

Phone: **607.796.6061**

Chemung County Food Pantries

**Big Flats Community Food Pantry**

Phone: **(607) 562-8048**

95 Main Street, Big Flats, NY 14814

**Blessed Sacrament Food Pantry**

Phone: **(607) 733-0300**

161 High Street, Elmira, NY 14901

**Catholic Charities Chemung/ Samaritan Center**

Phone: **(607) 734-4898**

380 South Main Street, Elmira, NY 14904

Hours: Mon: 10:00 AM-3:30 PM; Tue: 10:00 AM-4:30 PM; Wed: 10:00 AM-3:30 PM; Thu: 10:00 AM-3:30 PM; Fri: 10:00 AM-3:30 PM

**Feed Elmira - Let Elmira Live**

Phone**: (607) 873-7411**

500 Walnut Street, Elmira, NY 14901

**Harvest House Pantry**

116 Breesport Road.

Horseheads, NY 14845

**Horseheads Food Pantry at 1st Presbyterian Church**

Phone: **(607) 739-3854**

2943 Westinghouse Road,

Horseheads, NY 14845

**In His Presence Ministry**

Phone: **(607) 529-6387**

1155 Richard Street, Elmira, NY 14904

Rent & Utilities Assistance

**Catholic Charities**

M – F: 8:30am – 4:30pm (closed 12 – 1pm)

HEAP Applications: M: 8:30am – 6pm, T--F: 8:30am – 4:30pm (closed 12 – 1pm)

380 S. Main St. Elmira, NY 14904

Contact: **607.734.4898**

If you receive an EVICTION notice, please call **607.734.4898, ext. 2412**, for assistance.

Sun: 1 - 2pm

4th Thurs: 5:00-7:00 PM

Tue: 11:00am -2:00pm; Wed: 4th 5-7 PM

**New Beginnings UMC Food Pantry**

Phone: **(607) 734-2293**

330 West Church Street, Elmira, NY 14901

**New Life Assembly of God Food Pantry**

Phone: **(607) 735-0461**

325 Lake Street, Elmira, NY 14901

**North Chemung Food Pantry**

Phone: **(607) 732-1001**

677 Breesport North Chemung Road,

Lowman, NY 14861

**North Presbyterian Church Food Pantry**

Phone: **(607) 734-2977**

921 College Ave., Elmira, NY 14901

**Oakwood UMC Food Pantry**

Phone: **(607) 732-6042**

212 Oakwood Ave., Elmira Heights, NY 14903

**Pennsylvania Ave UMC Food Cupboard**

Phone: **(607)733-4485**

1238 Pennsylvania Ave., Pine City, NY 14871

**Riverside Food Pantry**

Phone: (607) 733-5000

559 Spaulding St., Elmira, NY 14904

**Salvation Army Food Pantry- Elmira**

Phone: **(607) 732-0314**

414 Lake Street. Elmira, NY 14901

Hours: Mon: 9am-12pm & 1-3pm; Tue: 9am-12pm & 1-3pm; Wed: 9am-12pm & 1-3pm; Thu: 9am-12pm & 1-3pmFri: 9am-12pm & 1-3pm

**Wellsburg Ashland Food Cupboard**

Phone: **(607) 857-5968**

3661 Front Street, Wellsburg, NY 14894

**More Food Pantries**

Fri: 5:30 - 7:30pm

Sat: 1st and 3rd 9am-11am

Sat: LAST - 12:15 pm-2:15 pm

Tue: 2nd & 4th 10:00 am -11:00 am

Mon: 10am-12pm; Wed: 10am-12pm; Fri: 10am-12pm

Wed: 2nd 6:00-7:00 PM; Thu: 2nd 10:00 AM-12:00 PM

Tue: 2nd & 4th 6-7:30pm

Mon: 8am-noon

M--F: 8am-4pm

Tue: 12:00-2:00pm

Sun: following 11am service; Wed: 1:30-2:30pm

Tue: 12-2pm; Thu: 12-2pm

Food Pantry

The Samaritan Center

380 S. Main St. Elmira, NY 14904

M, W, Th & F: 10am – 3:30pm; Tues: 10am – 4:30pm (closed 12 – 1)

Contact: **607.734.4898**

To access the Food Pantry, individuals must be clients of The Samaritan Center. Enrollment is simple and can be done on your first visit. Income eligibility is required. Please bring social security cards for all members of the family.

~Clothing (available during Pantry Hours if Volunteer Staff are available)

~Personal Care Items (based on availability)

~Prescription Drug Assistance

~Health Insurance Applications (appointments can be made to meet with a Fidelis representative on-site)

~Rent & Utility Assistance

Prescription Assistance

**Catholic Charities**

**Samaritan Center Chemung County**

Hours: M – F: 8:30am – 4:30pm: Please call to schedule an appointment. (closed 12 – 1pm)

Location: The Samaritan Center, 380 S. Main St. Elmira, NY 14904

Contact: **607.734.4898**

NYS Domestic & Sexual Violence Hotline:

**1-800-942-6906** (24/7)

(English & Español, Multi-language Accessibility, 711 National Relay Service if you are Deaf or Hard of Hearing)

**Chemung/Schuyler Counties**

**607.742.9629**

Women’s Shelters

Safehouse and Chemung County Domestic Violence Program. **(607) 732-1979** (24 hours)

**Advocacy Center of Tompkins County – Ithaca**

**(607) 277-3203**

Emergency number – **(607)277-5000**

First Step Victim Services Program for Chemung & Schuyler Counties

M – F: 8:30am – 4:30pm

(call to schedule an appointment)

Catholic Charities’ Main Office,

607 N Franklin St, Watkins Glen, NY

**Contact a Victim Services Advocate at 607.535.2050**

**Call or text our 24/7 Hotline: 607.742.9629**

Advocacy & referral services to all victims of crime in Chemung & Schuyler Counties, with a strong focus on victims of domestic violence or sexual abuse. You must be an innocent victim of a crime (i.e. domestic violence, sexual assault, robbery, assault, etc.).

Services include: Advocacy & Court Accompaniment, Community Education & Referrals, Compensation Claims/Benefits, Domestic Violence Counseling & Education, Home Visits, Relocation Assistance, Support Groups, Transportation, 24/7 Emergency Services.

Runaway & Homeless Youth Program in **Schuyler County**

Hours: Monday – Friday: 8:30am – 4:30pm (please call to schedule an appointment)

Location: Catholic Charities’ Main Office, 607 N Franklin St, Watkins Glen, NY

Contact: Hannah **at 607.535.2050, ext. 206**

Call or text 24/7 Hotline: **607.742.9629**

For any local youth, age 10-21, who is homeless or is at risk of running away from home. Also offers linkages to employment opportunities, intensive counseling, mediation, educational/GED programs and in some cases, alternative housing.

Appointment transportation, Conflict Resolution/Mediation, Emergency Services (Food, Clothing, Safety Planning)

The Schuyler Outreach Food Pantry

Tues: 9am—2pm; Th: 9am—2pm, F: 12—4pm

112 Tenth St, Watkins Glen, NY

Contact: **607.535.2815**

The Schuyler Outreach Food Pantry provides individuals and families with a 3 day supply of food each month. Bread and produce are provided during pantry hours (when available).

There is also a Mobile Food Pantry on site on the 1st Saturday of each month from 10am – 11am.

~Personal Care Items (based on availability)

Clothing Resources:

Catherine United Methodist Church – Many Hands Thrift Shop

305 Church St, Odessa, NY 14869

**(607) 594-2271**

St. James’ Thrift Shop – Open Thursdays & Saturdays from 10am-1pm

Saint James' Episcopal Church

112 Sixth Street

Watkins Glen, New York 14891

SCHUYLER COUNTY

For information on open positions or to submit your resume, please visit our Web site at: www.lucernepublishing.com